



limited warranty

product warranty: nora systems, Inc. ("nora"), warrants its nora®, norament®, and noraplan® rubber flooring, norament® rubber stairtreads, (except for the safety grit strip), accessories and adhesives, ("products") to be free of defects in material or workmanship, for one year from the date of purchase from nora. In addition, nora warrants against excessive wear of the listed products as set forth below, and nora warrants the conductivity of its Electro Static Dissipative, ("ESD") flooring system (flooring and adhesive) as set forth below.

EXCEPT FOR THE LIMITED WARRANTIES SET FORTH HEREIN, nora EXTENDS NO OTHER WARRANTIES OR GUARANTEES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR EXACT MATCHING OF SHADE, COLOR OR MOTTLING. nora HEREBY DISCLAIMS ANY OTHER WARRANTY OR GUARANTEE UNLESS EXPRESSLY AUTHORIZED AND ENDORSED IN WRITING AS SET FORTH BELOW.

No agent, employee or representative of nora is authorized to make any warranty or guarantee concerning the products. Any alteration, amendment or waiver of this Limited Warranty must be in writing and signed by an officer of nora.

excessive wear warranty: nora warrants the following products will not wear in excess of the following measurements which shall be prorated from the date of purchase:

norament® products	<.0025" wear per year
noraplan® products	<.0035" wear per year
norament® stairtreads	<.0025" wear per year

conductivity warranty: nora warrants the following ESD flooring system products, installed with nora's conductive adhesive (acrylic or PU), when tested according to the test procedures of ESD S7.1-94 and ASTM-F-150 under >30% relative humidity at room temperature will measure between:

norament® grano ed	10 ⁶ - <10 ⁹ OHMS
noraplan® environcare™ ed / mega ed	10 ⁶ - <10 ⁹ OHMS

Warranty for other conditions supplied upon request.

notice of claims: To make a claim under any warranty the buyer or end user must provide written notice to nora at 9 Northeastern Blvd., Salem, NH 03079, within thirty (30) days of discovery of any alleged defect of the product. nora must be given the opportunity to inspect and examine the product.

limitation of liability: nora shall not be directly or indirectly liable for any losses, claims or damages regarding any products that have not been installed and maintained according to nora's installation and maintenance guides, that were damaged by a third party, that were installed over an improper subsurface or improperly prepared subfloor, that were improperly repaired, or that were affected by any other mechanical influences including stilettos. Office chairs/furniture wheels shall be type W according to EN 12529. Excluded from this warranty - "fading or discoloration from prolonged, excessive

exposure to sunlight or heat". nora shall not be liable for any losses, claims, or damages in excess of the cost of the products invoiced by nora. nora shall not be liable for any incidental, consequential, enhanced or punitive damages. nora reserves the right to replace at no cost that portion of the products that are alleged to be defective but excluding all costs of transportation and installation. nora's maximum liability whether in tort, contract, or otherwise shall be the cost of the products invoiced by nora.

This limited warranty and the installation and maintenance guides are subject to change. Please contact nora for the latest versions. For additional information regarding usage in recommended applications, please refer to www.nora.com/us or call 1-800-332-NORA. Warranty periods commence on the date of purchase of the product by the buyer or end user, whichever is first

governing law; venue: The rights and obligations of the parties hereto and the interpretation, construction and effect of any provision hereof or any contract formed pursuant hereto shall be governed by and construed in accordance with the laws of the state of New Hampshire, without reference to its conflict of law rules.

Supersedes all previous information. Effective March 2012.
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		excessive wear warranty		conductivity warranty
		5 years	10 years	10 years
nora® wall base/sanitary base	commercial traffic	X		
norament® grano/ingresso/serra/s trada	extra heavy traffic		X	
norament® grano ed	commercial traffic		X	X
norament® luxor	extra heavy traffic		X	
norament® round & hammered	commercial traffic		X	
norament® stairtread	heavy traffic		X	
norament® 920	special application		X	
norament® 920 stairtread	special application		X	
norament® 992/992 grano	special application	X		
noraplan® degree/eco/environcare™/environcare™ acoustic/sentica/ sentica acoustic/ uni/unita	commercial traffic	X		
noraplan® environcare™ ed/ sentica ed	commercial traffic	X		X

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nora®

All About Flooring. All About You.